



Canada Telephone Answering Services
Call today for a free quote: 1.888.923.2533
Email: info@cititel.com
Web: www.cititel.com

Professional Services Industry Answering Services



Cititel Professional Services Industry Answering Services Canada. We exist in a very competitive environment, and if you want your business to flourish and succeed, it is crucial to take advantage of every opportunity. Communication powers the professional services industry. Unfortunately many companies are not maximizing their business opportunities as a result of not having powerful communication strategies in place.

To be successful, professional services businesses need to deliver client value and maintain profitability. To accomplish this, companies need to match their service to customers 24 hours a day. There is no better way to ensure client satisfaction than with a live answering service. With a live professional customer service solution in place, you will increase revenue, get more return business, and expand your profitability. Prompt response and efficient customer care, even after hours, is what drives success in your industry.

Immediate Response, the key to winning and keeping clients. Ideally, every company should answer their phone or email when a customer contacts them – or at least reply within half hour or less. Anything else is unacceptable and translates to lost clients and lost sales.

Cititel is one of the leading Canadian companies that provide Telephone Answering and Messaging Services throughout all Canada. Cititel promptly answers all your incoming calls with a real person, 24 hours a day, 7 days a week! You can use us as you need, call forwarding to us anytime, including after hours, after so many rings, or when your phones are busy. We'll help you respond faster to your customer's needs and give you



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a professionalism that shows customers you care and are available to them around the clock.

How it Works

We take your calls just like a receptionist at a large company. When customers dial your phone number(s), a Cititel operator answers with specific business information. Calls are dispatched (or screened) as you pre-arrange- urgent calls are transferred directly to you and messages carefully taken for others. Callers can be given the option of recording a message to a voice mailbox or the operator – Cititel's system automatically delivers message to your cell phone, text pager, email or fax machine.

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