



Canada Telephone Answering Services
Call today for a free quote: 1.888.923.2533
Email: info@cititel.com
Web: www.cititel.com

Answering Services for Security Companies



In today's competitive world, your security company needs to be available 24 hours a day, 7 days a week, and 365 days a year with immediate support for every incoming call and request for service to ensure your customers and security personnel stay on top of vital communications as it comes.

Cititel's live operators are trained to use the correct terminology and to promptly respond with knowledge responses to inquiries from current and potential customers about security systems services your company provides.

You will never have to worry about a potential customer receiving the wrong information, or an emergency call from a current client being handled the wrong way. We only provide the answers and information you indicate us and all calls are dispatched (or screened) as you per-arrange – urgent calls are transferred directly to you and messages carefully taken for others. Callers can be given the option of recording a message to a voice mailbox or the operator – Cititel's system automatically deliver messages to your cell phone, text pagers, email or fax machine.

Cititel specializes in the Following Security Systems Industry Services:

- Emergency Services Response
- Residential Security Systems
- Commercial Security Systems
- Industrial Security Systems
- Automotive Security Systems



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Security Management Companies
Emergency/Security Systems/Safe
Opening/Access Control Dispatch Services
And More

We Provide 24/7 Live Customer Service that helps your business increase revenue, lower costs, provide better customer care and maximize every opportunity.
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