



Canada Telephone Answering Services
Call today for a free quote: 1.888.923.2533
Email: info@cititel.com
Web: www.cititel.com

Medical Health Care Answering Services



Cititel Medical Health Care Answering Services.

Hospitals, Children's Aid Societies, mental health crisis organizations and other community care providers need to make sure that the people who need their help can get it immediately.

For over 24 years, Cititel Live Answering Services has been partnering with private and public health and social care service organizations to provide uniform, efficient service across large client regions. Using our unique combination of real-time communications technology and automated resource management, we ensure that when someone needs your assistance, a real person is always there, ready to help.

How a Medical Answering Service Works!

All of your lines are busy, the office is closed, your nursing staff can't get to the phone or you have a limited ability to constantly have a local employee sitting at the front desk. Whatever your reason may be it's likely that you still require calls for the doctor or nurse to be handled by a live receptionist. Something as easy as activating your call forwarding service allows your callers to instantly appreciate live customer service 24 hours a day.

A patient or healthcare professional dials your number and is forwarded to Cititel's live operator. Using highly advanced call center software, Cititel will answer that phone call in the name of your healthcare practice. The person speaks with the live receptionist



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just as though they were your own receptionist or nurse. Our live operator ask a series of questions which are layered according to the callers questions and answers. Upon completing the call the system compares it against the doctor's protocol for each message and it is then delivered according to the instructions of the hospital or doctors input.

Messages can be sent to multiple email addresses, text to cell phones or even accessed anytime by web based applications.

Cititel Live Answering Services, Serving Medical Professionals Since 1991

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OB/GYN
Cardiologists
Psychiatrists
Home Health Care
Oncologists
Phlebotomist
Urology
Ophthalmology
Pulmonology
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Medical Diagnostic Imaging
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Elder Care
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Therapists
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Counselors
Orthopedics
Infectious Disease
Podiatrists
Arthritis/Osteoporosis
Dermatology
Internal Medicine

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Web:

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