



Canada Telephone Answering Services
Call today for a free quote: 1.888.923.2533
Email: info@cititel.com
Web: www.cititel.com

Canada Telephone Answering Service



Canada Telephone Answering Services. One of the biggest and most important challenges facing a growing business is customer service. To be successful, your business needs to be able to right channel all your customer interactions in a quick and professional manner and show your customers that you care about them.

We Provide 24/7 Live Customer Service that helps your business increase revenue, lower costs, provide better customer care and maximize every opportunity.

Cititel is one of the leading Canadian companies that provide Telephone Answering and Messaging Services throughout all Canada. Cititel promptly answers all your incoming calls with a real person, 24 hours a day, 7 days a week! You can use us as you need, call forwarding to us anytime, including after hours, after so many rings, or when your phones are busy. We'll help you respond faster to your customer's needs and give you a professionalism that sows customers you care and are available to the around the clock.

How it Works

We take your calls just like a receptionist at a large company. When customers dial your phone number(s), a Cititel operator answers with specific business information. Calls are dispatched (or screened) as you pre-arrange- urgent calls are transferred directly to you and messages carefully taken for others. Callers can be given the option of recording a message to a voice mailbox or the operator – Cititel's system automatically delivers message to your cell phone, text pager, email or fax machine.



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Focus on Running Your Business

- A real person answers your calls with your company name – no “voice-mail-jail” to turn customers off.
- Stops interruption of calls and inquiries you don't have time to deal with.
- A fraction of the cost of a salaried receptionist
- Operators are trained in courteous, professional phone reception
- Automated message deliver to your pager, cell phone, email, or fax machine
- Affordable monthly service plans

Web:

<http://cititel.com/telephone-answering-services/>